

Committee and Date
Shadow Health and Well
Being Board

18 January 2012

9.30 a.m.

<u>Item</u>

7

Public

Shropshire Council Adult Social Care - Local Account 2010-11

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1. Summary

This report presents the Local Account for Shropshire 2010-11. This is the first year of producing a local account in this format hence it is both a retrospective review of the achievements during 2010-11 and more importantly, sets out our aspirations, challenges and direction of travel for 2011-12.

2. Recommendations

The Shadow Health and Well Being Board is requested to:

a) Accept the draft Adult Social Care local account for 2010-2011.

3. Risk Assessment and Opportunities Appraisal

Equalities Appraisal

The Local Account provides information on all areas of service delivery in adult social care.

Human Rights Appraisal

The content of the Local Account is compatible with the Human Rights Act.

Risk Management Appraisal

The Local Account is an opportunity to publicise the achievements of the previous year within adult social care and to outline the aspirations and challenges looking forward to 2011-12.

Environmental Consequences

To reduce unnecessary printing the local account will be published on the Shropshire Council web site.

Consultation

Our Local Partnership Boards have been involved in the production of this Local Account, and we intend to broaden local involvement for the production of Local Accounts in future years.

An accessible easy read version of what is a local account, attached as appendix B, has been shared with the Learning Disability Partnership Board who receive regular updates throughout the year on the achievement of adult social care performance indicators.

4. Financial Implications

The local account includes a section on expenditure during 2010-12 and sets out the available budget for 2012-13

5. Background

Completion of the local account is in response to notification from the newly formed "Promoting Excellence in Councils' Adult Social Care Programme Board" who have suggested "that all Councils with Adult Social Services Responsibility (CASSRs), consider producing a short, accessible local account on 2010-11 performance, and publish this locally".

The Promoting Excellence in Councils' Adult Social Care Programme Board has been set up in response to councils' collective responsibility of the sector as a whole and will help to take forward a model for sector led improvement in adult social care through the Association of Directors of Adult Social Services (ADASS) network.

As part of its initial work, the Board is keen to promote the use of "Local Accounts" as a way of demonstrating and describing performance in adult social care to local people. The concept is one that is user focussed but without the ability to benchmark with other councils as it has been recommended by West Midlands ADASS not to opt for a regional approach to this, but to have a regional perspective in sharing knowledge.

The Board does not want to be too prescriptive about the format and content of Local Accounts, as they are for local discretion. However, it is "recommended" that Local Accounts should be consumer driven and aimed at the whole community, and focus on the quality of adult social care provided.

As we had little notice of the requirement to produce a local account, we have adopted a short, simple approach, making best use of existing forums and measures for this year, with a view to developing and expanding this in future years.

The Local Account for 2011-12 will be produced in the Autumn of 2012.

6. Conclusions

As described this is the first time that we have produced a local account in this format.

We have focused on producing a short easy to read report supported by a separate accessible version. As we had very little notice of the need to produce such a report we have decided to adopt a short, simple approach, in line with other Councils, making best use of existing forums and measures for this year, with a view to developing it further in future years.

As a result we have produced a short document consisting of about 20 pages, restricted it to adult social care rather than wider council services, made the best use of existing forums such as partnership boards for engaging with citizens and used existing performance measures .

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)

Performance and Strategy Scrutiny Committee 30 November 2011– Assessment and Eligibility- Adult Social Care Performance Framework

Cabinet Member (Portfolio Holder)

Councillor Ann Hartley

Local Member

All – this is Shropshire wide

Appendices

Appendix A: Shropshire Council Local Account 2010-11

Appendix B: What is a local account - accessible version